

4. Improvement of innovative processes and organization

- implementing and improving quality management systems with regard to an organisational innovation,
- providing an analysis and assessment of services quality, seeking a way to improve it,
- introducing an organisational and/or process innovation on the basis of modern methods of production improvement,
- implementing selected methods and tools of quality management to support product innovation,
- analysing and assessing a company efficiency as well as productivity, developing a modern programme to improve a company's operations,
- analysing and assessing business processes of a company with a special attention to logistics of modern practices implementation to ensure smooth running of processes.

This proposal offers the application of modern strategies, practices and management tools aimed at improving a company's efficiency, processes and operations. It also intends to enhance the quality of company's products and/or services by producing an analysis and assessment of a company current situation, diagnosis of its actual situation as well as a development of an offer to implement a highly customised innovative and/or process innovation. It also ensures such selection and application of chosen methods and tools of quality management which help support product innovation.